



08-03-00

2731

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of Werve et al.

Attorney Docket No. 606510817

Serial No.: 09/032,551

Filed: February 26, 1998

For: INTERNET WEB SITE WITH AUDIO
INTERCONNECT AND AUTOMATIC
CALL DISTRIBUTOR

Group Art Unit: 2731

Examiner: Nguyen, S.

ASSISTANT COMMISSIONER FOR PATENTS
Washington D.C. 20231

Sir:

Transmitted herewith is an amendment in the above-identified application.

(X) No additional fee is required.

Fee Calculation For Claims As Amended

	As Amended	Previously Paid For	Present Extra	Rate	Additional Fee
Total Claims	58	- 58	= 0	x \$18.00	\$.00
Independent Claims	5	- 5	= 0	x \$78.00	\$.00
Fee for Multiple Claims				\$260.00	\$.00
Total Additional Fee					\$.00

() Small Entity Fee (reduced by half)

() A check in the amount of \$_____ is enclosed.

() Other: _____

() Charge \$_____ to Deposit Account No. 23-0920.

(X) The Commissioner is hereby authorized to charge any additional fees which may be required to this application under 37 C.F.R. §§1.16-1.17, or credit any overpayment, to Deposit Account No. 23-0920. Should no proper amount be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to Deposit Account No. 23-0920. A duplicate copy of this sheet is enclosed.

120 South Riverside Plaza
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Chicago, Illinois 60606
(312) 655-1500

Date: August 2, 2000

WELSH & KATZ, LTD.

By:

P. Christensen
Registration No. 34,137



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I hereby certify that this paper is being deposited with the United States Postal Service "Express Mail" Post Office to Addressee. Service under 37 CFR 1.10 is on the date indicated above and addressed to: Box Non-Fee Amendment, Commissioner for Patents, Washington, D.C. 20231. The person mailing this paper is:

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97RSS444/70817



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Werve, et al.

Art. Unit: 73

Serial No.: 09/032,551

Filed: February 26, 1998

For: INTERNET WEB SITE WITH
AUDIO INTERCONNECT AND
AUTOMATIC CALL DISTRIBUTOR

Examiner: Nguyen, S.

Attorney
Docket No.: 97RSS444/70817

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AMENDMENT C

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action of May 2, 2000, please
amend the above-identified application as follows:

In the Specification:

Page 9, line 28, change "use" to --user--.

In the Claims:

Amend claim 1 to read as follows:

1. A method of establishing an audio call path between an
Internet user accessing a web site and an agent of the web site,
such method comprising the steps of:
providing the web site with a plurality of audio access
icons and a plurality of agents [groups];